**House rules:**

**Login:**

THE booked rooms the arrival on the day 15:00 from o'clock can be to occupy and 18 until the hour we hold, Please inform us in advance if you plan to arrive later than this!

The hotel registration form must be filled out with real data to ensure accurate determination of the tourist tax. because of. Upon arrival the personal identification document handover necessary the to reconcile and record guest data.

Reception: 0-24 hours

Morning: 07.00-9.00 (the oh map system- available from the menu)

Dinner: 18.00-20.00 (preliminary order 3 with a twist menu character-soup, main course, salad, dessert)

**Logout:**

THE departure on the day the guest the room with his luggage, entered with his things together 10:00 until the hour You are required to leave it and return the room key and television remote control you received at check-in to the reception.

THE room later leaving in case of the host entitled the contractually agreed

In case of refusal of payment for any reason, the accommodation provider has the right to the guest the to a boarding house entered his/her things to hold back and on those lien In case of departure without payment, the accommodation provider will enforce the same through legal means in addition to filing a police report. claim against the guest, the costs of which are charged to the guest.

**Visitors**

Only guests registered at the reception may stay in the rooms of the guesthouse. The guest is responsible for the behavior of his/her visitors, including any damage caused. The visitor by the for a guest and/or third person caused for damage suitable responsibility the guesthouse excludes it.

THE in room reservation actor in number above guest after surcharge count up the host.

**Pension tools, equipment**

The guest is obliged to use the pension's equipment and facilities as intended. The guest is obliged to compensate for any damage resulting from improper use upon the pension's request, but no later than before departure. Taking away pension equipment and facilities is a crime qualifies, and in this the in case the guesthouse will do the necessary criminal and civil legal action.

THE guesthouse equipment, equipment subject the guesthouse from the area not portable Who. THE guesthouses Any rearrangement of rooms or relocation of furniture may only be carried out by the pension's staff or their designated representative.

The guest is responsible for any damage to any equipment, furnishings or equipment of the guesthouse. obliged to announce the for a guesthouse. THE guest not entitled the mistake own yourself to repair or attempt to repair. The pension excludes liability for any resulting damage.

**Wi -Fi**

THE guesthouse wifi system is operating, whose use free of charge.

THE wifi continuous, interruption without operation and availability the guesthouse not guarantees. The wifi use during or as a result the guest in your device or to that The hotel is not responsible for any direct or indirect damages caused by the content. The guest uses the service at his own risk and responsibility.

**Security:**

Fire safety for reasons the room when leaving please, always switch Who the electrical appliances (TV, shaver, etc.)

THE guest fire in case of obliged the in the room outsourced escape route into account taken must leave the building and must immediately alert the reception.

THE room always hold closed, upon departure please, close in the windows and the balcony door The guesthouse is not responsible for valuables or cash left in the rooms.

THE fire-fighter device located in the hallway .

THE guesthouse in the room forbidden iron, kettle, coffee maker and other, the usual operate any electrical device that is not part of your travel needs – excluding laptops, notebooks, tablets, cameras, or video cameras.

**Important phone numbers:**

Ambulances: 104

Firefighters: 105

Police: 107

General emergency number: 112

**Smoking**

THE guesthouse non-smoker accommodation. This according to the guesthouse closed in its premises (including guest rooms), in its public areas, except for designated smoking areas – smoking and the use of e-cigarettes are prohibited.

The pension employees are entitled to warn the guests and any other person staying on the pension premises to comply with this regulation and to stop smoking or using electronic cigarettes. The guest and any other person staying on the pension premises person obliged the regulation to comply with, as well as the possible notice If the pension is fined by the competent authority under the relevant legislation due to the unlawful conduct of any guest or other person staying on the pension's premises, the pension is entitled to transfer the amount of the fine to the person who committed the unlawful conduct or to demand its payment from him/her.

**Daily cleaning**

THE cleaner staff the trash cans daily empties. Used towels replacement 3 happens daily .

**Parking**

THE hotel guests his/her vehicles can park the to the guesthouse belonging not guarded, in a limited capacity parking lot.

The guest is required to indicate the vehicle registration number on the registration form upon check-in, this denial or failure to in case of the parking not available use. The guest is directly liable for any damage caused to another parked car. The guesthouse is not liable for any damage caused to vehicles.

**Abnormal behavior**

For the peace and quiet of our guests, after 9:00 PM, there is no smoking in the pension area - except for events organized by the pension. or permitted event, program in case of – forbidden the loudness, playing music, activities involving noise, din, sound effects, watching television, radio, listening to music at a disturbing volume in the room, etc.

THE guesthouse in the area from time regardless forbidden all so conduct, behavior, which disturbs the peace, safety, sense of security, or privacy of others; constitutes or may constitute harassment; is capable of intimidating others.

THE guesthouse colleague entitled to warn the disruptive and/or loudmouth guest. The

first warning free of charge, the second and third for warning the guesthouse one by one

The warned guest will be charged HUF 5,000 from their room bill. The third warning after the host entitled the accommodation provider contract unilaterally, terminate with immediate effect and immediately expel the guest from the guesthouse without any obligation to pay a refund and/or compensation.

THE guesthouse excludes the responsibility all so for injury, which the guest behavior causes to other guests. Damage caused to the pension's property must be compensated.

**Found objects**

Found items can be handed in at the reception, where they will be registered. Food, food characteristic articles, medicines the hotel destroys. THE storable objects The guesthouse will keep it for 1 month. If the rightful owner of the found item comes forward, their identity will be confirmed. proof document by showing and signature against you can take through the object.

**Pets.**

Our guesthouse animal-friendly guesthouse, deep the double bed and double to the room applies.

THE to the suite none animal not can be brought in, so this the when booking accommodation please to take into account .

THE guesthouse to his rooms pet surcharge against can be imported, which forward must to indicate the Pets are not allowed in the common areas of the pension (restaurant, lounge).

**Basic expectations the to a boarding house arriving against dogs**

Officially mandatory with vaccinations to have must, whose existence upon request must be confirmed by a document.

Infectious in illness not may suffer.

Well-groomed arrive the to a hotel, fleas, parasites against protected Be. Don't be aggressive towards people or other dogs.

Please the guesthouse in the area the in the room outside his dog always hold on a leash!

His dog not leave alone the in the room so long for a while, which under possibly may show separation anxiety (chewing doors, furniture, barking).

Please indicate the staff towards, if his dog the in the room rest, because, that cleaning no one should be surprised during the process.

If his dog to walk takes, please, take it up, what yourself leave it behind .

Please to be with regard to the guesthouse other for his guest. THE to a boarding house possibly dogs not Guests may also arrive, so always keep your dog under control and do not allow him to approach anyone without asking.

Leave it away the area business, as it is Tin also would like to see .

**Food allergy:**

Please Our guests, that special dining their needs arrival before let us know.

Finally, we kindly ask our dear Guests to report any comments regarding the operation of the hotel, the hotel room, or the behavior of other guests to the reception immediately so that a solution can be found as quickly as possible. We cannot handle subsequent comments effectively.

Their help, their cooperation forward also thank you!