

### **Service information:**

Bedding: Used bed linen is changed once a week.

Daily change of bed linen: Upon request, for a fee, which we ask you to notify at the reception.

Baby cot: Please inform the reception if you need one.

Safety: For fire safety reasons, please always turn off electrical appliances (TV, shaver, etc.) when leaving the room. In the event of a fire, the guest is obliged to leave the building following the escape route posted in the room and must immediately alert the reception. Always keep the room locked, and please close the balcony door when leaving.

Table football: Available for a fee. Please inquire at the reception.

Smoking: The guesthouse is a non-smoking accommodation. Accordingly, smoking is prohibited in the enclosed rooms and public areas of the guesthouse, with the exception of designated smoking areas.

Umbrella: We provide one free of charge upon request, please notify the reception if you need one.

High chair: Can be used free of charge in the restaurant.

Safekeeping: The pension's safe can be used upon request.

Restaurant : Breakfast time between 7:00-9:00 (a la carte - can be chosen from the menu)  
Dinner time is between 18:00-20:00 (3-course menu upon prior request)

Payment method: cash, Szép card, bank card

Hairdryer: We provide one free of charge upon request, please inform the reception if you need one.

Internet: The guesthouse has a free Wi-Fi system, the continuous, uninterrupted operation and availability of which is not guaranteed by the guesthouse. The Wi-Fi is an open system, so the guest uses the service at his own responsibility and risk.

Check-out: Please hand over the room and parking space by 10:00 on the day of departure, along with the room key and the television remote control.

Pets. Our pension is a pet-friendly pension, which applies to double and twin rooms. Pets are not allowed in the communal areas of the pension (restaurant, lounge).

**Nordic Walking stick:** Free of charge, ask at reception.

Parking: Our guesthouse has a limited capacity, closed parking lot. The guest is directly liable for any damage caused to another parked car. The guesthouse is not liable for any damage to vehicles.

**Reception:** Open 0-24 hours, where alcoholic and non-alcoholic drinks, coffee, tea, cappuccino and other products can be purchased.

Abnormal behavior: In the interest of the guests' peace and quiet, loud noises, music, noisy activities, sound effects, watching television, radio, listening to music at a disturbing volume in the room, etc. are prohibited in the pension area after 9:00 PM - except in the case of events or programs organized or permitted by the pension. If damage occurs to the guesthouse's property due to improper use, the guest must compensate for it.

Found items : Food, food-related items, and medicines will be destroyed by the accommodation. Items that can be stored will be kept by the pension for 1 month.

Cleaning: Daily cleaning in our guesthouse takes place between 9:00 a.m. and 3:00 p.m. If you do not require daily cleaning, please indicate this by placing a "Do Not Disturb" sign.

Blanket, pillow: In addition to the bed linen in the room, please notify the reception if you need one.

Telephone: Domestic and international phone calls are available at the reception for a fee.

Towel change: The guesthouse provides small and large towels for internal use, which we ask you not to take out of the building. Used towels are changed every 3 days.

Sewing kit : On request at reception.